

Take charge of your health today! It's easy with



Your online health management tool

MyGeisinger.org is your online health management tool, designed to help you take charge of your health. It is a secure site that lets you access your personal medical records through MyChart, find important health information, and even email your doctor with nonurgent medical questions. MyGeisinger.org is available for all patients of any Geisinger doctor.

With MyGeisinger.org, you can:

- Check test results
- View your billing records
- Request an appointment with your doctor
- Request a prescription refill
- Communicate with your doctor
- Access your children's medical records
- Get vital health information related to your life
- Learn more about specific medical conditions
- Control and manage your health

To get started, simply follow these easy steps:

- 1) Go online and visit www.mygeisinger.org.*
- 2) Click on "Register Now" on the right side of the screen.
- 3) Complete the user registration information.

If you request access to MyChart during the registration process, a letter will be sent to you within a few days. When you receive it, please be sure to log onto www.mygeisinger.org right away to activate MyChart. You will be asked online to create a password. Please keep your password secure to protect the privacy of your medical information.

*NOTE: If you previously created a user ID and password for MyChart, enter that information to access the MyGeisinger.org website.

FREQUENTLY ASKED QUESTIONS

What portion of my medical record will I be able to view online?

Through MyGeisinger.org, you can access MyChart, which allows you to check results of common lab tests, access your medical history and review your medication and allergy information. You can also use MyChart to communicate with your Geisinger doctor's office to renew prescriptions, request appointments or email nonurgent medical questions.

Where does the information originate?

MyChart information is automatically linked to your Geisinger electronic medical record, the same medical chart doctors use when a patient visits the physician's office.

How soon can I expect a response if I send a message?

We will make every effort to respond to your message within one to two business days. Messages sent over weekends or holidays will be answered during business hours. Should you need to speak to your doctor sooner, please call the medical office directly.

Can I access my child's medical record?

Yes. Parents and legal guardians can access the MyChart record for their children who are under age 14. By law, parents can access the MyChart record of a child age 14–17 with the child's approval. Forms requesting access to a child's record are available online at MyGeisinger.org.

Can I email my child's doctor?

Yes. Parents sending messages to their child's doctor do so through their child's MyChart record. Replies to those messages are delivered to the child's MyChart record.

I am a caregiver actively involved in the medical care of a Geisinger patient. Can I access this person's medical information using MyChart?

Yes. With the patient's written approval or with the appropriate Power of Attorney documentation, you can view an adult patient's Geisinger medical information online and communicate on his or her behalf. Caregiver and Power of Attorney authorization forms are available online at MyGeisinger.org.

MyGeisinger.org is not to be used in an emergency. Dial 911 or go to your nearest emergency room.

Remember, this is a secure site.

Once you take the first few steps, a whole new world of personal health management will open to you. Join the many Geisinger patients who have discovered MyGeisinger.org and are now taking charge of their own health!

