



## Department of Public Safety

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### Campus Community Advisory

**To:** All Students, Faculty and Staff

**BUPS Case Number:** 2009-12082

**Date:** September 26, 2009

**Re:** Mail Fraud / Debt Collection Scam -- **UPDATE**

Throughout the past week the Department of Public Safety has been working to define details and possible crimes involved with the collection letters sent to campus asserting charges for illegal downloads. To date, over three-hundred community members have received letters from Advanced Collection Services requesting settlement of debt relating to "unauthorized unpaid downloads."

As a result of our investigation it appears that Advanced Collection Services (ACS) believed a substantiated claim existed when the letters were sent. Upon our request ACS requested detailed proof of a claim from Cayman, but none could be provided. Upon learning that proof could not be provided ACS agreed to the following: First, that Advanced Collection Services will be issuing a withdrawal/apology letter to every person who received a request for payment and to the Bucknell University community at large. The information contained therein will outline what occurred, and will serve as legal documentation that all claims relating to this collection have been closed; this letter should also be saved for your personal records.

Second, ACS has provided pertinent information with regards to Cayman Academic Resources enabling Public Safety with the assistance of the US Postal Inspection Service to continue our investigation into the debt collection scam itself.

Thank you all for your assistance in this investigation.