



Department of Public Safety

Campus Community Advisory

To: All Students, Faculty and Staff
Date: September 22, 2009
Re: Mail Fraud / Debt Collection Scam

BUPS Case Number: 2009-12082

Information

It has come to the attention of the Department of Public Safety that several hundred Bucknell University students may have received a letter from **Advanced Collection Services** requesting settlement of debt relating to "unauthorized unpaid downloads."

Due to the irregular method of contact, uniformity of amount owed, request for personal and credit information, and failure to notify the University about suspected violation(s) as required by law, the Department of Public Safety is investigating the possibility that these letters have been sent as part of a larger mail fraud/ debt collection scam.

We ask for your assistance in this investigation. If you have received this letter or one similar from either **Cayman Academic Resources** or **Advanced Collection Services**, please notify the Department of Public Safety at publicsafety@bucknell.edu with the subject line "2009-12082." The email should provide your name and date you received the letter, a phone number at which you can be contacted if it is necessary to talk with you to assist in the investigation.

Investigation

- All local and area law enforcement agencies have been advised of this occurrence, and are working with Bucknell University Public Safety to further the investigation.
- Advanced Collection Services has been contacted by the Department of Public Safety and has immediately placed a hold on activities relating to collection letters sent to Bucknell University until further information as to the legitimacy of these claims can be determined.
- If the mail fraud or debt collection scam appears likely, Bucknell University will contact the United States Postal Service (USPS) Inspection Service to assist with or take over the investigation.
- The Bucknell University Department of Public Safety will continue to provide information and updates about the case as necessary.

Resources

- For more information about Mail Fraud and Debt Collection rights please visit;
The USPS, Inspection Services Website at;
<https://postalinspectors.uspis.gov/> ; or
The Federal Trade Commissions' website at;
<http://www.ftc.gov/os/statutes/fdcpajump.shtm>