Bucknell University Alumni Association

CRUISING THE EXOTIC

Canary Islands and Morocco

Casablanca • Marrakech • Tenerife • La Palma • Lanzarote • Gran Canaria

November 7 to 15, 2014

- Classic Small Ship
- Only 90 Guests!
- Exclusively Chartered
- Rare Gems of the Atlantic
- All Excursions are Included
Dear Bucknellian:

Join us on this specially designed small-ship itinerary featuring the rarely offered combination of the fabled cities of Morocco and the sun-washed, off-the-beaten-track Canary Islands. At the crossroads of Africa and Europe, Morocco and the Canary Islands are vibrant blends of cultures, religions and peoples and are lands of majestic scenery. Born of subterranean volcanic activity and sculpted by the elemental forces of wind and water, the Canary Islands were once thought to be the remnants of the lost continent of Atlantis, poised on the edge of the world. The varied landscapes of a whole continent can be found here, from stark, rocky terrain and dramatic mountain ranges to ancient forests and beautiful valleys where quaint villages still hold the markings of conquerors from Portugal, Britain, Spain and North Africa.

This one-of-a-kind itinerary features spectacular opportunities to visit seven UNESCO World Heritage sites and small ports that larger cruise vessels often overlook, with an excursion included in every port. Cruise sea routes once plied by Phoenician triremes and Roman galleys aboard the exclusively chartered M.S. SERENISSIMA, a gracious and classic small ship carrying only 90 guests and relaunched in 2013 following a multimillion-dollar renovation. Tour the timeless monuments of the dynamic yet ancient societies of the Spanish and the Moors. Contemplate the contrast of ancient and modern in exotic Casablanca and medieval Marrakech. And, discover the gems of the Atlantic, six incomparable islands warmed year round by winds of the Sahara.

Explore the imperial cities of Rabat and 12th-century Fez during the Pre-Cruise Option, and discover the traditions and artistic heritage that link Europe to Africa on the stunning Madrid Post-Cruise Option.

The combination of this classic small ship, the ideal vessel to cruise the relatively short distances between the islands, and this exclusive itinerary is an excellent value! I encourage you to book now while Early Booking Savings and space are available.

’ray Bucknell,

Katie Malague ’94
President
Bucknell University Alumni Association
The Canary Islands

Rare Gems of the Atlantic

Settled by Neolithic people, inhabited by the mysterious cave-dwelling Guanches for centuries, recorded by Roman historians as “the Fortunate Islands” and known as diverse island oases to explorers such as Christopher Columbus, to Barbary pirates and to 14th-century Mediterranean sailors, the Canary Islands were finally claimed by the Spanish conquistadors in the 15th century. Home to the highest peak of all the Atlantic islands, this coveted archipelago also encompasses a breadth of microclimates allowing for over 1800 species of exceptional flora and fauna. 14 unique species of reptiles including giant lizards, five bird species found nowhere else on the planet and the native, thick-trunked Dragon Tree with spiky leaves. Today, six of the islands are individually designated UNESCO biosphere reserves, as each has its own distinct ecological evolution and there is nowhere else on earth that this diversity exists over such a small area. Each of these islands is a remarkable treasure, a rare gem.

Casablanca, Morocco

Casablanca contrasts a historic legacy dating back to its seventh-century Berber settlers with a cosmopolitan city center that rivals any in the world. The harmonious blend of French and North African culture found here enchants visitors the moment they see it. A drive along the fashionable, oceanfront Boulevard de la Corniche offers stunning Atlantic views on one side and on the other, tiny lanes, elaborate Mauresque architecture (a fusion of traditional Moroccan designs and Parisian Art Deco style), Mohamad V Square, United Nations Square and locals sipping coffee in outdoor cafés. During an afternoon at leisure, step back into the era of Bogart and Bergman’s Casablanca with a visit to Rick’s Café.

Marrakech

Founded in 1062 by warrior monks known as the Almoravids, the city they built at the interchange of the Sahara Desert and the Atlas and Anti-Atlas mountains blossomed into the hub of the great Berber Empire. Visit the masterpieces of Moorish architecture, including the exquisite Bahia Palace, glorious Menara Gardens and 12th-century Koutoubia Mosque.
Lanzarote’s Timanfaya National Park.
Enter the Mars-like volcanic landscape of the “Fire Mountains,” at close range on foot or on camelback in Timanfaya National Park.

To truly experience Marrakech you must also enter into the heart of its markets, souks, a UNESCO World Heritage site, and see the master craftsmen carrying on the ancient methods of leatherworking, dyeing skeins of wool and silk and hanging the colorful garments and shoes in a vibrant display of tradition. In the dramatic Place Jemaa el Fna, “Square of the Dead,” acrobats, musicians and snake charmers perform truly unforgettable feats.

Arrecife, Lanzarote, Canary Islands, Spain
Sunlight highlights the many shapes and black, pink, purple and ochre hues of the solidified lava fields and over 300 peaks of this dramatic volcanic island, a UNESCO biosphere reserve known as the Isla del Fuego, “Fire Island.” Marvel at the haunting moon-like volcanic landscape of the red and black “Fire Mountains,” at close range on foot or on camelback in Timanfaya National Park.

Santa Cruz, Tenerife
The ancient Guanche people gave the name Tenerife—“White Mountain”—to this dramatically scenic island, dominated by the soaring, 12,195-foot-high pinnacle of Mount Teide, Spain’s loftiest mountain. Travel through the cool, verdant forests of La Esperanza to the UNESCO World Heritage site of Teide National Park, a starkly beautiful wilderness of mineral-tinted rock, ancient lava flows and distinctive vegetation found nowhere else. Gaze across the sand and lava rock floor of the vast caldera of Las Cañadas to the snowy summit of Mount Teide, and enjoy a panoramic view of the Roques de García, 500-foot-high rocks shaped by the erosive forces of wind and water.

Visit the UNESCO World Heritage site of La Laguna, a beautiful university town established in 1496, where houses in the old quarter date from the 16th and 17th centuries and have preserved wooden balconies and ornate doorways crowned with family crests.

Tamaduste, El Hierro
The smallest of the Canary archipelago, “La Isla Chiquita,” El Hierro offers some of the most dramatic scenery and is classified as one of UNESCO’s biosphere reserves, enchanting visitors with its romantic wildness of dramatic coastlines, fragrant pine forests, and uninhabited spaces where giant lizards dwell. At Mirador de la Peña, crisp clear morning skies offer the best opportunity to view El Golfo Valley, where small villages are nestled among pockets of agriculture where locals grow grapes, bananas and pineapples. El Hierro was once thought to be the edge of the world, and its otherworldly wind-twisted juniper trees, mist-shrouded fields and turquoise waters of El Golfo Bay create the island oasis that beckons sailors today as it has for centuries.

San Sebastián, La Gomera
This striking white village set against red and copper cliffs houses a tiny fishing community with intriguing customs and traditions still intact from the time of the Guanche era, including a unique whistling language.
Christopher Columbus was said to have knelt at the island’s main church during his three stops in 1492, 1493 and 1498, where his crew provisioned fresh water and wood for fuel before they launched their historic expeditions.

Today Isla Redonda, “Round Island,” is a UNESCO biosphere reserve and a walker’s sanctuary with trails etched into the ancient laurel forests, including the UNESCO World Heritage site Garajonay National Park. The national park is a paradise for nature lovers and one of the world’s oldest natural cloud forests and the last remaining environs of its type in Europe. Warm breezes, the ethereal fog in the forest canopy and lack of population allow over 450 species of plants and trees to grow to unprecedented size, offering a view of what a Mediterranean forest would have looked like before the last Ice Age.

Santa Cruz, La Palma
Known as La Isla Bonita, “the Pretty Isle,” for its lushly forested mountain slopes set against a backdrop of bright blue skies and the azure waters of the Atlantic Ocean, La Palma holds an abundance of cultural and natural treasures that make it a botanist’s dream and earned it the designation as a UNESCO biosphere reserve. Exploring the old quarter of Santa Cruz, once the third-largest port in the Spanish Empire, leads to the pilgrimage center and the shrine of La Virgen de las Nieves (Madonna of the Snow), the island’s patron saint and the mid-17th-century church representing a unique fusion of Baroque and Mudéjar (Spanish-Moorish) architecture.

The scenic overlook of Mirador de La Concepción offers sweeping vistas of Santa Cruz, while the Mirador de La Cumbrecita provides a window on La Palma’s geologic past with dramatic views of the Caldera de Taburiente, one of earth’s largest calderas, sheltering a profusion of trees and shrubs, many of them found only on this island.

Las Palmas, Gran Canaria
The attractive town founded by Spanish conquistadors in 1478 became a port for ships sailing around the African continent. In the late 19th century Las Palmas flourished due to the coal industry and today it is the largest town in the Canary Island chain. Though a cultural haven in the Atlantic, this lush island also produces grapes, avocados and tobacco used for cigars said to rival those from Cuba, and one-third of the island is a UNESCO biosphere reserve.

Observe the contrast of the lush vegetation, much of it unique to the region, against the rugged summits of the national park at Caldera de Taburiente.
The classic M.S. SERENISSIMA entered service in 2013 under new ownership following a complete refurbishment. The descendant of a long line of sturdy Norwegian coastal steamers, this exclusively chartered, 90-passenger vessel perfectly fits the profile of small ship cruising and can navigate scenic shorelines, dock in the heart of historic cities and sail into smaller, remote ports inaccessible to larger ships.

Each comfortable Suite and Cabin is attractively furnished in charming Gustavian style, a bright 18th-century Swedish country ambiance that perfectly fits this vessel and provides an intimacy and classic nautical sensibility found only aboard a small ship. All accommodations feature a private bathroom with shower, individual climate control, telephone, satellite television, safe and hair dryer. Executive Suites feature private balconies, the two Owner Suites are exceptionally large with wrap-around ocean-view windows, and most cabins feature an ocean view. Because the M.S. SERENISSIMA is a traditional vessel, each cabin is unique, with variances in size and configuration.

The light and airy Venice Restaurant accommodates all guests at a single, unassigned seating. Buffet breakfast, buffet lunch and four-course dinner are served daily featuring tasteful continental cuisine and local specialties. Complimentary house wines, beer, soft drinks, mineral water, coffee and tea are served with lunch and dinner.

The inviting public areas include an all-teak Sun Deck with teak deck chairs, spacious observation deck, two lounges, library with computers and Internet access, fitness room and massage services. The ship also offers laundry service and has an elevator.

The M.S. SERENISSIMA meets the most stringent standards of construction, dependability and safety requirements and possesses state-of-the-art navigational equipment and stabilizers. The English-speaking, European crew provides courteous, professional service, and there is a physician on board.
Included Features

On board the exclusively chartered M.S. SERENISSIMA

◆ Seven-night cruise from Casablanca, Morocco, to Gran Canaria, Canary Islands, Spain, with port calls at Safi for Marrakech and Agadir, Morocco, and in the Canary Islands: Arrecife, Lanzarote; Santa Cruz de Tenerife; Tamaduste, El Hierro; San Sebastian de la Gomera; and Santa Cruz de La Palma.

◆ Newly refurbished, comfortable, air-conditioned accommodations, each with private bathroom and most with ocean views.

◆ Captain’s Welcome and Farewell Receptions.

◆ All meals on board, served at single, unassigned seatings—continental buffet breakfast, buffet lunch, afternoon tea and dinner—featuring continental cuisine.

◆ Complimentary house wine, beer and soft drinks served with lunch and dinner.

◆ Half-day excursion in captivating Casablanca.

◆ Full-day excursion to the UNESCO World Heritage city of Marrakech, including lunch.

◆ Excursion to the unique red and black “Fire Mountains” of Lanzarote’s Timanfaya National Park, known for its haunting volcanic landscape.

◆ Tour of the lovely Spanish colonial city of San Cristóbal de La Laguna on the spectacular island of Tenerife.

◆ Excursion to see Tenerife’s Mount Teide, the highest peak in the Atlantic Ocean, in the UNESCO World Heritage-designated national park.

◆ Excursion on El Hierro, known for some of the most dramatic scenery of the Canary archipelago, to visit the Cultural Monument of Mirador de la Peña situated 2500 feet above sea level with magnificent coastal views of the island.

◆ Tour of sun-drenched San Sebastián de la Gomera, from where Christopher Columbus set sail for the New World.

◆ Visit to La Gomera’s scenic La Laguna Grande in the cloud forest of Garajonay National Park, a UNESCO World Heritage site.

◆ Visits to La Palma’s scenic Caldera de Taburiente and the Mirador de la Concepción for spectacular views of “the Pretty Isle.”

Enhanced Travel Services

◆ Transfers and luggage handling abroad for participants whose arrival(s)/departure(s) coincide with the scheduled group transfer(s).

◆ All excursions and visits, as outlined above, with experienced local guides.

◆ Gratuities to local guides and drivers on included excursions.

◆ The services of an experienced team of Gohagan & Company Travel Directors throughout the program.

◆ Hospitality desk aboard ship.

◆ Travel document wallet, name badge and pre-departure information.

◆ Automatic $250,000 flight insurance policy for each participant ticketed on flights by Gohagan & Company.
Visit Madrid's 2800-room Royal Palace, the largest palace in Europe, built on the site of a Moorish castle in the 18th century.

Imperial Rabat® and Fez® Pre-Cruise Option

During this optional two-night prelude, experience a mystical blend of vibrant city life, sultanly splendor and tranquil gardens in the foothills of the High Atlas Mountains in the two Imperial cities of Morocco: Fez, the oldest, where 12th-century customs still prevail, and Rabat, Morocco’s fascinating fortified capital. Explore Rabat’s impressive colonial architecture, winding lanes of the picturesque kasbah with stunning ocean views, and Phoenician, Roman and Almohad monuments. See mesmerizing tile mosaics, admire the opulence of Middle Age fountains and explore the bustling ancient marketplaces with their maze of souks. Accommodations are in the centrally located, Five-Star LA TOUR HASSAN hotel, Rabat.

Madrid Post-Cruise Option

On this optional three-night stay in Spain’s dynamic capital, see the architectural and artistic treasures of Madrid and step back into the Middle Ages in Toledo, one of the best-preserved cities in Spain and a UNESCO World Heritage site. Enjoy visits to the 18th-century Royal Palace and the Prado Museum, one of the world’s great art galleries, housing works by Doménikos Theotokopoulos (El Greco), Diego Velázquez and Francisco Goya. Travel to the country’s historic, artistic and spiritual center, Toledo, and see El Greco’s masterpiece, The Burial of the Count of Orgaz, in the Church of Santo Tomé. Accommodations are in the deluxe, centrally located, Five-Star INTERCONTINENTAL MADRID HOTEL.

The Pre- and Post-Cruise Options are available at additional cost. Details will be provided with your reservation confirmation.

Visit Madrid’s 2800-room Royal Palace, the largest palace in Europe, built on the site of a Moorish castle in the 18th century.
LAND/CRUISE TARIFF  (per person, based on double occupancy)

<table>
<thead>
<tr>
<th>Cabin Category</th>
<th>Description - All double occupancy cabins have two twin beds, some that can convert to make one double bed, private bathroom, individual climate control, telephone, television, safe, vanity with chair or stool and hair dryer.</th>
<th>Early Booking Price through April 11, 2014</th>
<th>Regular Price after April 11, 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 Inside cabin with two twin beds together or separate, shower. Deck 3.</td>
<td>$2995</td>
<td>$3995</td>
<td></td>
</tr>
<tr>
<td>5 Outside cabin with porthole or window, two twin beds, shower. Decks 3, 4.</td>
<td>$3995</td>
<td>$4995</td>
<td></td>
</tr>
<tr>
<td>4 Outside cabin with porthole or window, two twin beds together or separate, shower. Decks 3, 4.</td>
<td>$4195</td>
<td>$5195</td>
<td></td>
</tr>
<tr>
<td>3 Outside cabin with porthole or window, two twin beds together or separate, shower. Decks 3, 4.</td>
<td>$4495</td>
<td>$5495</td>
<td></td>
</tr>
<tr>
<td>2 Outside cabin with porthole or window, two twin beds, shower. Decks 3, 4.</td>
<td>$4795</td>
<td>$5795</td>
<td></td>
</tr>
<tr>
<td>1 Outside cabin with portholes or window, two twin beds or one double bed, shower. Decks 3, 4.</td>
<td>$4995</td>
<td>$5995</td>
<td></td>
</tr>
<tr>
<td>Deluxe Outside cabin with two windows, two twin beds together or separate, bathtub and/or shower. Decks 4, 5, 6.</td>
<td>$5595</td>
<td>$6595</td>
<td></td>
</tr>
<tr>
<td>Junior Suite Outside cabin with three or four windows, two twin beds or one double bed, bathtub with shower. Deck 6.</td>
<td>$6195</td>
<td>$7195</td>
<td></td>
</tr>
<tr>
<td>Owners Suite Outside cabin with seven windows, two twin beds or one double bed, bathtub with shower. Deck 6.</td>
<td>$7295</td>
<td>$8295</td>
<td></td>
</tr>
<tr>
<td>Executive Suite Outside cabin with two windows, private balcony, two twin beds or one double bed, shower. Deck 7.</td>
<td>$7995</td>
<td>$8995</td>
<td></td>
</tr>
</tbody>
</table>

- Single cabins with one bed are available in category 6 at $5195, category 4 at $6195 and category 3 at $6595 on or before April 11, 2014. Add $1000 for reservations made after April 11, 2014.
- Taxes are an additional $395 per person and are subject to change.

* M.S. SERENISSIMA has been specially contracted for this tour, and the applicable deck plan is available on request from Gohagan & Company and reflects the only valid cabin categorization of the vessel.

CRUISING THE EXOTIC CANARY ISLANDS AND MOROCCO RESERVATION FORM

Send to: Thomas P. Gohagan & Company
Eleven South LaSalle Street, Second Floor
Chicago, IL 60603-1240
Phone: (800) 922-3088/Fax: (312) 609-1141

Title Full Name (exactly as it appears on your passport) Bucknell Class Year
Title Full Name (exactly as it appears on your passport) Bucknell Class Year

Street Mailing Address (no P.O. Box number please)
City State ZIP Code

Telephone: (Home) (Business)

Email Address (Mobile)

Preferred Name(s) on Badge(s) Tour No. 067-11/07/14-010
Program reservations require a deposit of $600 per person and $200 per person Rabat and Fes Pre-Cruise Option and $200 per person Madrid Post-Cruise Option. By reserving and depositing on this program, I/we accept and agree to the Terms and Conditions.

- Enclosed is my/our check(s) for $____ as deposit.
- Make checks payable to Thomas P. Gohagan & Company.
- I/We authorize you to charge my/our deposit of $____ to:
  - Visa
  - MasterCard

Card Number Exp. Date

Signature as it appears on credit card

Please make my/our reservation(s) in Cabin Category:

- 1st Choice
- 2nd Choice
- Double occupancy (two twin beds).
- Double occupancy (one double bed).
- Single accommodations.
- I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

Please make my/our reservation(s):

- Rabat and Fes Pre-Cruise Option
  - Double at $580 per person.
  - Single at $880 per person.
- Madrid Post-Cruise Option
  - Double at $1180 per person.
  - Single at $1680 per person.
- I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

I/We want you to book my/our air from (fill in departure city)
(See Terms and Conditions for information about cancels and refunds)
- Airfare is subject to change and availability and is nonrefundable.
- I/We will make my/our own air arrangements.

All FINAL PAYMENTS are required to be made by check or wire transfer by August 14, 2014.

M.S. SERENISSIMA
Deck 7
Deck 6
Deck 5
Deck 4
Deck 3
associations/organizations, and its and their employees, shareholders,

**CONTRACT: TERMS & CONDITIONS**

**IMPORTANT, READ CAREFULLY.**

**CANCELLATIONS:** Cancellations for all or any part of the trip including PrePost Program(s) reservations will be effective until received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a $220 ($50 PrePost Program(s)) per person administrative fee from the time of booking through 120 days prior to departure; from 95 through 119 days prior to departure, $600 ($200 PrePost Program(s)) per person; from 60 through 94 days prior to departure, 50% of the published full regular tariffs; cancellations 59 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable online cancellation fees, optional excursion cancellation fees and administrative fees may apply.

**TRIP INSURANCE:** Because our cancellation policies are strictly enforced, we strongly recommend that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. Trip cancellation insurance is available through Thomas P. Gohagan & Company and others for comprehensive coverage of such expenses in conjunction with cancellation due to illness or accident, and damaged or lost luggage. We will send you an application upon receipt of your reservation.

**RATES:** Prices quoted are based on fares in effect at the time of printing and are subject to change at any time. On land and/or cruise programs, even after final payment, Gohagan reserves the right to increase the tour price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice of such increases. On programs which include Gohagan purchased interstate transportation, all taxes, passport, visas and associated fees; personal medical insurance; and fees associated with the above; and travel assistance. Travelers requiring assistance must travel with a companion (e.g., a wheelchair) must be reported in writing when you make your reservation. A replacement reservation is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

**LUGGAGE:**

Thomas P. Gohagan & Company, the sponsoring association/organizations, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively “Gohagan”), do not own or operate any entity which is or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or tour operators, food service or entertainment providers, or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Gohagan is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

**CANCELLATION PENALTIES:**

In no event shall Gohagan be responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, riots or attacks by animals, insects or pests, strikes or other labor activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to transportation or accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation means to arrive or depart on time or safely.

If due to weather, flight schedules or other uncontrollable factors, you cannot take part in your trip as planned, you may be entitled to a refund as an alternative, or an adjustment of your hotel, transfers and meal costs. Baggage is entirely at owner’s risk. The right is reserved to decline to accept or retain any person participating in these trips at any time. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

Gohagan reserves the right to change the itinerary or trip features at any time for any reason, with or without notice, and Gohagan shall not be liable for any loss of any kind as a result of any such changes. Ship schedules, port calls, hours of arrival and departure, sightseeing excursions, special programs and guest lecture series (if applicable), are subject to change or cancellation without prior notice. Gohagan is not responsible therefor and shall not be liable for any loss of, or damage to, personal property or persons and entities are independent contractors. As a result, Gohagan is not responsible for any negligent or willful act or failure to act of any such person or entity or of any other third party.

**INDEPENDENT CONTRACTORS:** Because our cancellation policies are strictly enforced, we strongly recommend that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. Trip cancellation insurance is available through Thomas P. Gohagan & Company and others for comprehensive coverage of such expenses in conjunction with cancellation due to illness or accident, and damaged or lost luggage. We will send you an application upon receipt of your reservation.

**RATES:** Prices quoted are based on fares in effect at the time of printing and are subject to change at any time. On land and/or cruise programs, even after final payment, Gohagan reserves the right to increase the tour price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice of such increases. On programs which include Gohagan purchased interstate or international air (which originates or returns to the United States), any increased costs will be passed on after final payment except for subsequently imposed governmental tax increases.

**DISCOUNTED RESERVATIONS:** Discounts apply only to those reservations received in the offices of Gohagan in writing, accompanied by the required deposit, by April 11, 2014. In the event a “discounted” reservation must be cancelled, no “replacement” reservation can be substituted at the discounted rate. A “replacement” reservation is a new reservation and can be substituted only at the full-fare tariff. Cancellation penalties may apply.